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Steering the Collection, Together: Growing Stronger Regional Collections with Resource Sharing Data

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Steering the Collection, Together: Growing Stronger Regional Collections with Resource Sharing Data

Abstract

This presentation will begin with a refresh of the initial stages of a multi-year project which aims to strengthen individual libraries' collections as well as regional collections through the use of resource sharing data. With rich resource sharing data (such as the number of times a title was requested within IDS Project, regional holdings, and more) staff in acquisitions and resource sharing can collaborate to build strong, diverse collections without even having to learn ILLiad. Our presentation will also elaborate on the second phase of this project, in which we have focused our work on real-time coordinated collection development, taking resource sharing data and actively moving ILLiad requests based on libraries' willingness to buy and send titles related to curricular strengths. We will share how we worked with developers to move ILLiad requests in real-time, planned physical and ILLiad workflows, and tested buying and shipping requested physical items to borrowing libraries using two common academic library vendors. We will also discuss our progress on including regional libraries outside of the IDS Project. Join us to find out how your library could participate. Let's work together to identify where the program could go next as we improve this program to best serve all of our patrons.

Disciplines

Library and Information Science

Comments

Presented at the IDS Project Conference in Utica, New York on July 27, 2017.

Steering the Collection, Together

Growing Stronger Regional Collections
with Resource Sharing Data

Kourtney Blackburn and Kate Ross, St. John Fisher College
Mike Mulligan, IDS Project (Project Developer)



This project is supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program Funds which are administered by the Rochester Regional Library Council.

CCD Project Development Timeline

Fall 2015: First grant and API development

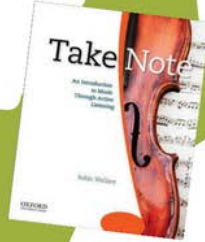
Spring/Summer 2016: Testing API data gathering and communication functionality

Fall 2016: Second grant and development, Charleston Fast Pitch Competition award

Spring/Summer 2017: ILLiad workflows development and testing

The First Grant:

- Focused on asynchronous communication
- Created an API to allow communication between libraries through ILLiad/IDS data
 - Weekly reports
 - Web platform
- Make informed decisions about purchasing titles related to curricular foci, to make collections in region more user-focused
 - User-focused collections shared among all our patrons



Took 8 days
to borrow out
of state...

If only we had the data
available:

0 IDS Libraries owned

Requested 4 times within NYS

Matches Conspectus: MT

...when a library
down the road
specializes in
music.

Email Reports: Weekly/Daily

Weekly CCD Report for VZJ

Site	TN	Title	ISBN	OCLC	Reqs Site	Reqs IDS	Consp Site	Consp IDS	Owned Site	Owned IDS	Rec Level
[Redacted]	475073	Breaking night : a memoir of for...		149100885	1	2	HV	HV	0	18	6
[Redacted]	475010	The Mozart compendium: A guide t...	0500014817	24719803	1	0	ML	ML	0	43	4
[Redacted]	475009	The bleeding of Mozart : a medic...	1456850776	733723662	1	0	ML	ML	0	0	5
[Redacted]	474932	Maxed Out: American Moms on the ...	9781580055239	827974314	1	0	HQ	HQ	0	5	4
[Redacted]	474926	Satellite communications /	0071462988	64230137	1	0	PC	PC,TK	0	18	4

Title requested

times requested at patron's library

times requested within IDS Project

copies owned at patron's library

copies owned within IDS Project libraries

Site from which requests originated

Patron's library TN

Call no. area that title matches for patron's library

Recommendation level based upon data

Web Reports: your institution's data or partner data

The screenshot shows a web interface for generating reports. On the left is a dark sidebar menu with the following items: 'Reports' (with a dropdown arrow), 'TN Touch', 'CCD Borrow' (highlighted with a red box), 'CCD Borrow IDS' (highlighted with a red box), 'Tests' (with a left arrow), and 'Debug' (with a left arrow). The main content area is titled 'IDS CCD Borrowing Report'. Below the title, there is a 'Show' dropdown set to '25' entries and a 'Search:' input field. To the right of the search field are five buttons: 'Copy', 'CSV', 'Excel', 'PDF', and 'Print'. Below these elements is a table header with the following columns: 'Site', 'TN', 'Title', 'ISBN', 'OCLC', 'Reqs Site', 'Reqs IDS', 'Owned Site', 'Owned IDS', 'Consp Site', 'Consp IDS', and 'Rec Level'. Each column header has a small icon below it, and the 'Rec Level' column has a sort icon.

CCD Search

Saint John Fisher College
Site: VZJ ▾

- Configuration <
- Reports <
- Tests ▾**
 - Availability
 - ALIAS
 - CCD**



CCD Test

Home / Tests / CCD Test

CCD Test Enter an ISBN/OCLC

CCD Test

Search

CCD report outcomes

- Decreased duplication of efforts, funds, and materials within region
 - Sustainability and Fiscal Responsibility
- Increased diverse materials within region
 - Faster ILL
- Collaboration among library departments and among libraries
 - No ILLiad experience needed

Building on the Benefits: Real-time CCD

- Even quicker ILL turnaround times
- Further de-duplication of effort (more proactive, less reactive)
 - New, unique, relevant titles added to collection sooner
- Increased collaboration, camaraderie among libraries
 - Your patron is my patron

Current Partners

Nazareth College (private)

SUNY Poly (public)

SUNY Brockport (public)

Ithaca College (outside the region)

Roberts Wesleyan College (outside IDS Project)

The Second Grant

Goals for this current grant year include:

1. Moving the project outside the region ✓
2. Moving the project outside the IDS Project ✓
3. Beginning real-time Coordinated Collection Development
(buying at the point of ILLiad request)

Serious Stumbling Block: The 800 lb Gorilla



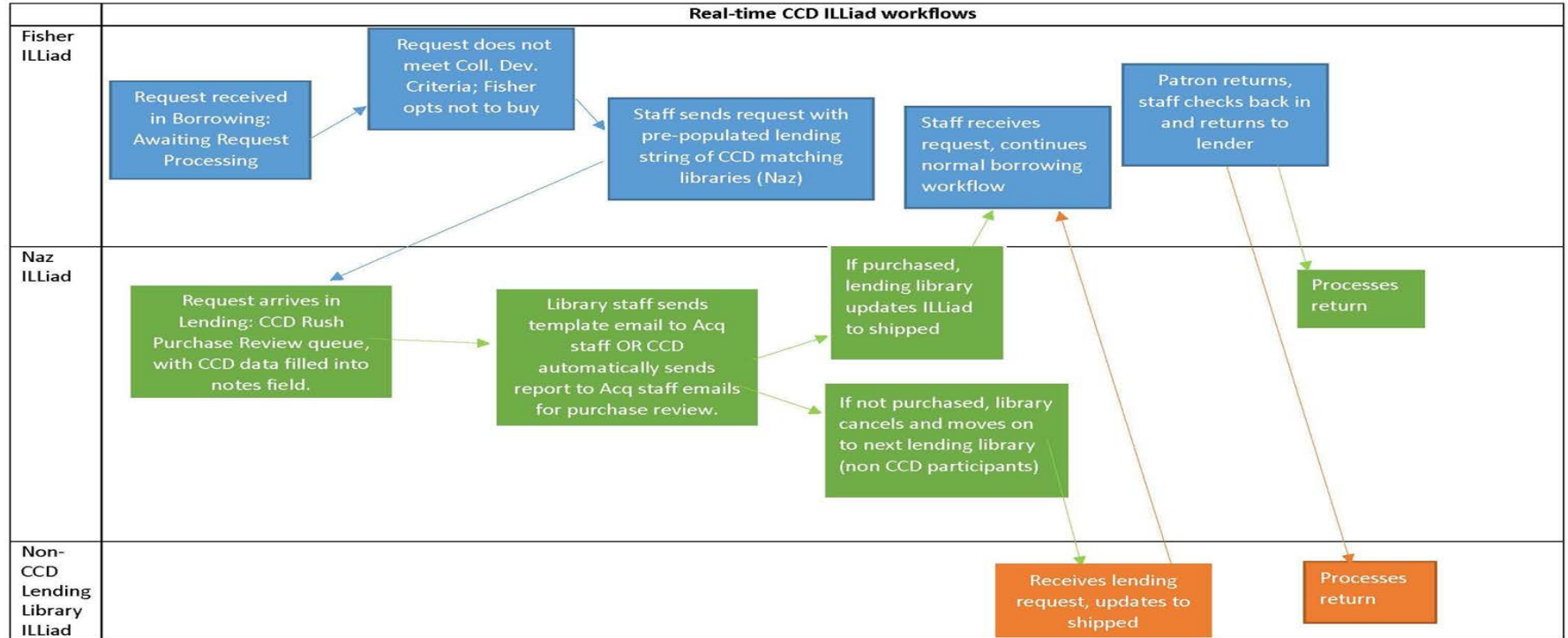
Real Time Shipping Workflow

- Tested with two vendors and two libraries
- Success (2 day shipping) in both cases

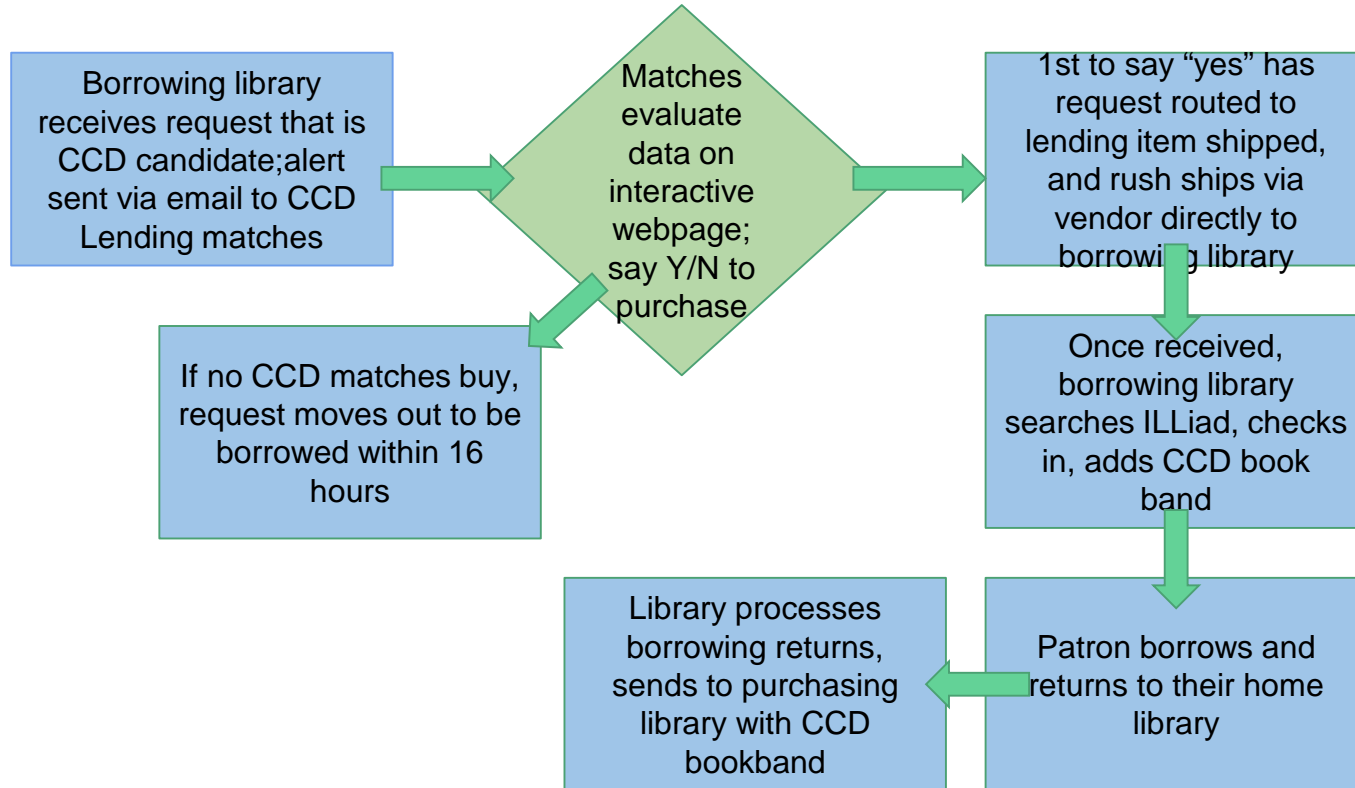


GOBI®

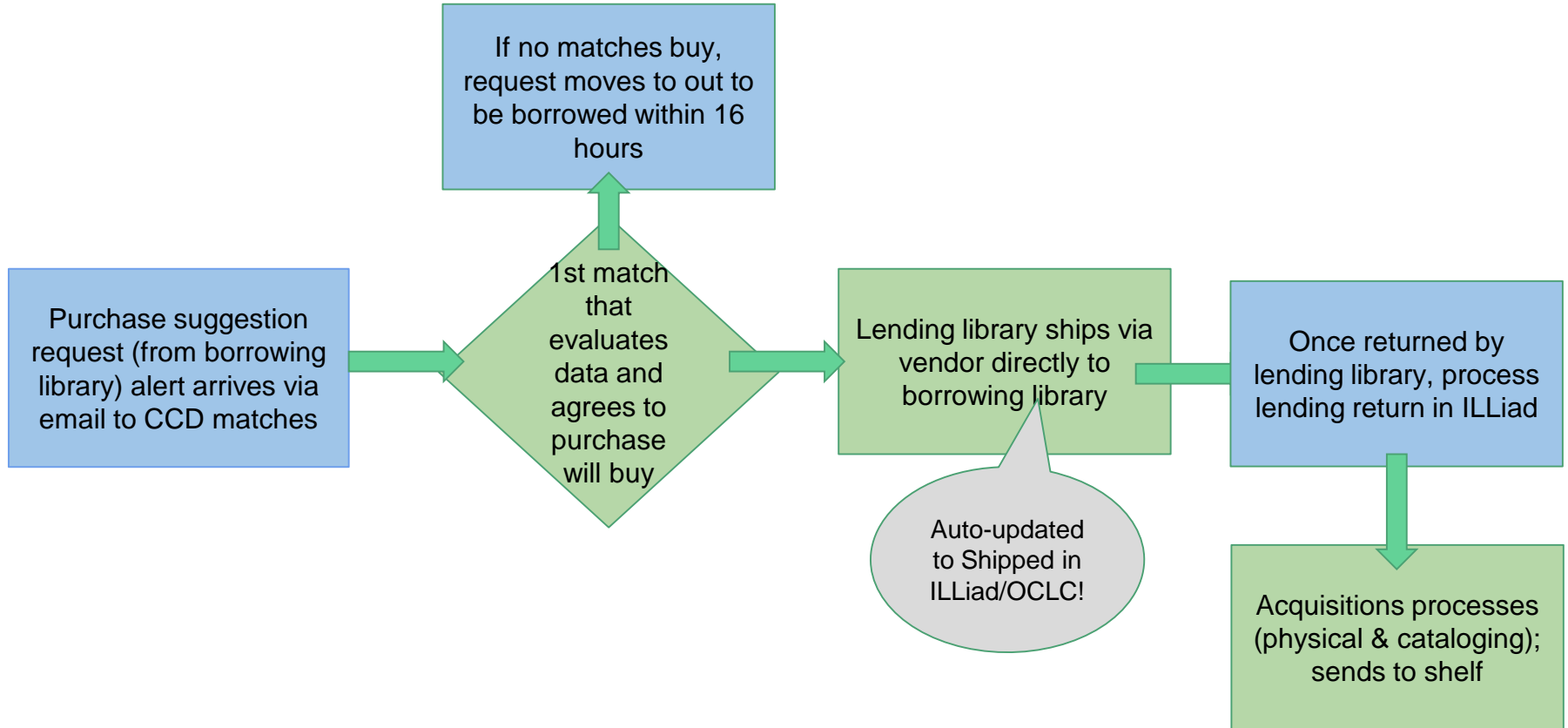
Real Time CCD Swimlane Workflow



ILLiad Workflow at Receiving/Borrowing Library



ILLiad Workflow at Purchasing/Lending Library



Real-time CCD Current Development

- Interactive webpages with email alerts to potential CCD-matching lenders
 - Part of web platform with 3 separate tabs:
 1. Your requests
 2. All requests
 3. Your ccd matches
 - Expiring within # hours (customizable)
 - Can send to subject selectors or acquisitions for input
(No need for ILLiad training)

Expanding CCD API Usage: Other avenues

- Optional profiles for a automatic alert based on conspectus
- Optional profiles for a automatic purchase
 - Based upon CCD Report data
 - Buy-in and human touch required
- IDS “Wishlist”

Future Project Goals

1. Continue developing the sending of purchase requests to other libraries with an efficient shared CCD workflow
2. System interoperable with other systems, outside of ILLiad
3. Future, future goal: methods of assessment
 - a. Catalog sweep
 - b. Capture data on unique titles held
4. Evidence-based CCD for journals

Audience Feedback

1. What tweaks would be required to implement at your library?
 - a. What length of time is reasonable for libraries to respond?
 - b. How would this work at a large institution? A one-person shop?
2. What else might you want to see?

Questions