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Growing Stronger Regional Collections with Resource Sharing Data

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Publication Information

Ross, Kate and Blackburn, Kourtney, "Growing Stronger Regional Collections with Resource Sharing Data" (2017). *Lavery Library Faculty/Staff Publications*. Paper 49.

https://fisherpub.sjfc.edu/library_pub/49

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Growing Stronger Regional Collections with Resource Sharing Data

Abstract

How can libraries increase interlibrary loan effectiveness while harnessing existing purchase funds? This session offers an answer: We have partnered with the IDS Project and regional libraries to create coordinated, diverse collections based on ILL data (e.g. frequency a title was requested, regional holdings, collection building profiles). Participants are notified of potential purchases and corresponding data when items meet collection profiles. Currently, we're working to establish ILL workflows for real-time coordinated collection development.

Keywords

fsc2017

Disciplines

Library and Information Science

Comments

Presented at the Great Lakes Resource Sharing Conference in Oak Brook, Illinois, on June 9, 2017.

Growing Stronger Regional Collections with Resource Sharing Data

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KOURTNEY BLACKBURN, ST. JOHN FISHER COLLEGE



This project is supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program Funds which are administered by the Rochester Regional Library Council.



Culture of collaboration



- At Lavery, library departments with different responsibilities frequently join together

Culture of cooperation

- Within the US: The IDS Project
- Within NYS: NYS CCDA Program

Culture of strong collections

- Areas unique to St. John Fisher College
- Consideration for eliminating duplication

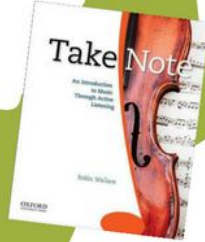
Robust Collections, Robust ILL

- Strong campus reputation
 - Campus Expectation
 - ILL: Because of staff and IDS Project partners

RRLC Technology Grant Opportunity

“Wouldn’t it be great if we could notify a library that a book that one of our students requested wouldn’t fit our collection, but it would be a good purchase for their collection?”

This tool does that.



Took 8 days
to borrow out
of state...

If only we had the data
available:

- o IDS Libraries owned

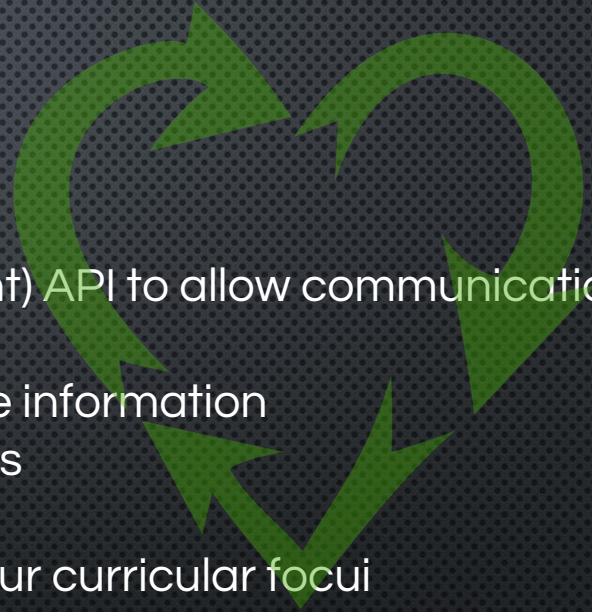
Requested 4 times within NYS

Matches Conspectus: MT

...when a library
down the road
specializes in
music.

The first grant allowed us to...

- Create a CCD (Coordinated Collection Development) API to allow communication between libraries through ILLiad/IDS data
 - Make it easier for libraries in the region to share information
 - Be flexible enough to meet pilot partners' needs
- Make decisions about purchasing titles related to our curricular foci
- Items purchased will make collections in our region more user-focused
 - Those user-focused collections are shared among all our patrons

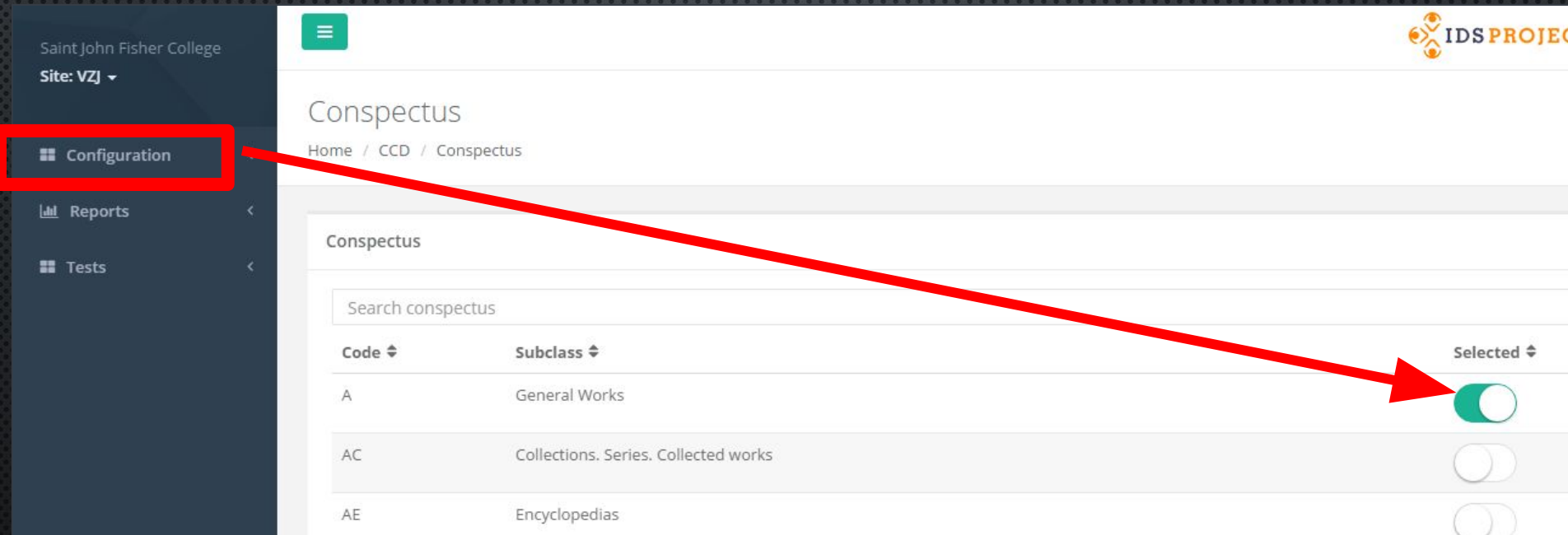


Communication, In a nutshell:

- 1) Email notifications of all partner requests: weekly, daily, or both
- 2) Website where you can evaluate your own borrowing requests for purchase

Set Up

- Partner libraries toggle “on” areas of interest:



Saint John Fisher College
Site: VZJ ▾

IDS PROJECT

Conspectus

Home / CCD / Conspectus

Conspectus

Search conspectus

| Code ↕ | Subclass ↕ | Selected ↕ |
|--------|--------------------------------------|-------------------------------------|
| A | General Works | <input checked="" type="checkbox"/> |
| AC | Collections, Series, Collected works | <input type="checkbox"/> |
| AE | Encyclopedias | <input type="checkbox"/> |

Web reports: your institution's data

The screenshot displays the IDS PROJECT web interface. On the left is a dark sidebar with navigation options: 'Saint John Fisher College', 'Site: VZJ', 'Configuration', 'Reports' (with a sub-menu containing 'TN Touch' and 'CCD Borrow' highlighted in a red box), and 'Tests'. The main content area has a header with the 'IDS PROJECT' logo and 'Log out' link. Below the header, the page title is 'CCD Borrowing' with a breadcrumb trail 'Home / Reports / CCD Borrowing'. The main section is titled 'CCD Borrowing Report'. It includes a 'Show 25 entries' dropdown and a search box. Below these are buttons for 'Copy', 'CSV', 'Excel', 'PDF', and 'Print'. The core of the page is a table with 13 columns: Site, TN, Title, ISBN, OCLC, Reqs Site, Reqs IDS, Owned Site, Owned IDS, Consp Site, Consp IDS, and Rec Level. The table contains three rows of data.

| Site | TN | Title | ISBN | OCLC | Reqs Site | Reqs IDS | Owned Site | Owned IDS | Consp Site | Consp IDS | Rec Level |
|------|--------|-------------------------------------|---------------|-----------|-----------|----------|------------|-----------|------------|-----------|-----------|
| VZJ | 178930 | Wonder Woman Unbound : the Curio... | 9781613749098 | 859187727 | 1 | 1 | 0 | 29 | | PN | 4 |
| VZJ | 178983 | Economics and the law : from Pos... | 0691011745 | 35694545 | 3 | 0 | 1 | 18 | K | K | 5 |
| VZJ | 178988 | Cultural Readings of Imperialism... | 9780312176419 | 36842411 | 2 | 0 | 0 | 18 | | PN | 4 |

Email notifications:

Title requested

times requested at patron's library

times requested within IDS Project

copies owned at patron's library

copies owned within IDS Project libraries

Weekly CCD Report for VZJ

| Site | TN | Title | ISBN | OCLC | Reqs Site | Reqs IDS | Consp Site | Consp IDS | Owned Site | Owned IDS | Rec Level |
|------------|--------|-------------------------------------|---------------|-----------|-----------|----------|------------|-----------|------------|-----------|-----------|
| [REDACTED] | 475073 | Breaking night : a memoir of for... | | 149100885 | 1 | 2 | HV | HV | 0 | 18 | 6 |
| [REDACTED] | 475010 | The Mozart compendium: A guide t... | 0500014817 | 24719803 | 1 | 0 | ML | ML | 0 | 43 | 4 |
| [REDACTED] | 475009 | The bleeding of Mozart : a medic... | 1456850776 | 733723662 | 1 | 0 | ML | ML | 0 | 0 | 5 |
| [REDACTED] | 474932 | Maxed Out: American Moms on the ... | 9781580055239 | 827974314 | 1 | 0 | HQ | HQ | 0 | 5 | 4 |
| [REDACTED] | 474926 | Satellite communications / | 0071462988 | 64230137 | 1 | 0 | PC | PC,TK | 0 | 18 | 4 |

Site from which requests originate

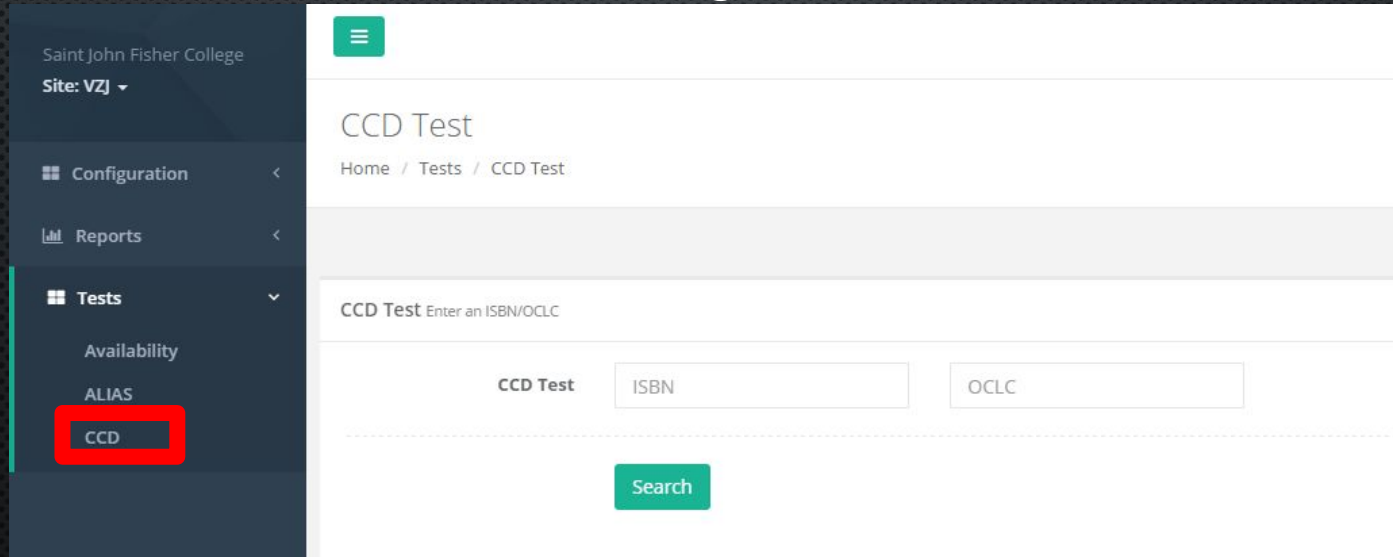
Patron's library TN

Call no. area that title matches for patron's library

Recommendation level based upon data

CCD "Search"

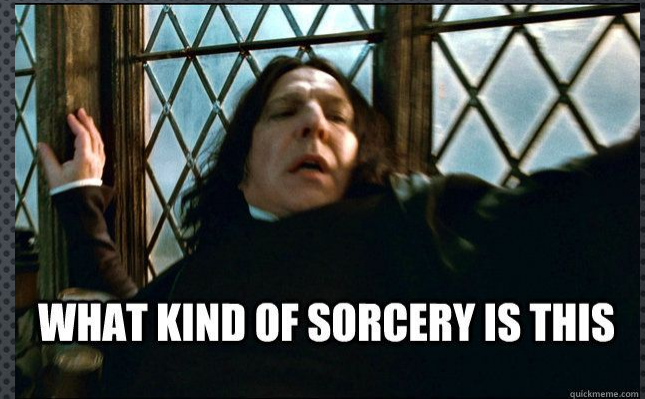
- Have a request outside of ILLiad for a title you might buy? Search by ISBN or OCLC # to call up CCD data to assist with decision- making:



The screenshot shows the ILLiad interface for the CCD Test search. On the left is a dark blue sidebar with the following items: Saint John Fisher College, Site: VZJ, Configuration, Reports, Tests (expanded), Availability, ALIAS, and CCD (highlighted with a red box). The main content area is white and features a green menu icon at the top left. Below it is the title 'CCD Test' and a breadcrumb trail 'Home / Tests / CCD Test'. A search prompt 'CCD Test Enter an ISBN/OCLC' is followed by two input fields labeled 'ISBN' and 'OCLC'. A green 'Search' button is positioned below the fields.

Benefits

- Sustainable practices:
 - Less duplication, more unique titles
 - Faster ILL for all of our patrons
 - Helps make best use of funds
- Easy collaboration across silos
 - Within your library and with other libraries



Participant Feedback

"I did an initial round of ordering, once we received our first report, in April. I looked at titles with NO IDS holdings, even if they fell outside our collection development area. If the price was reasonable, I ordered it...I would estimate ordering 10-15 titles per month."

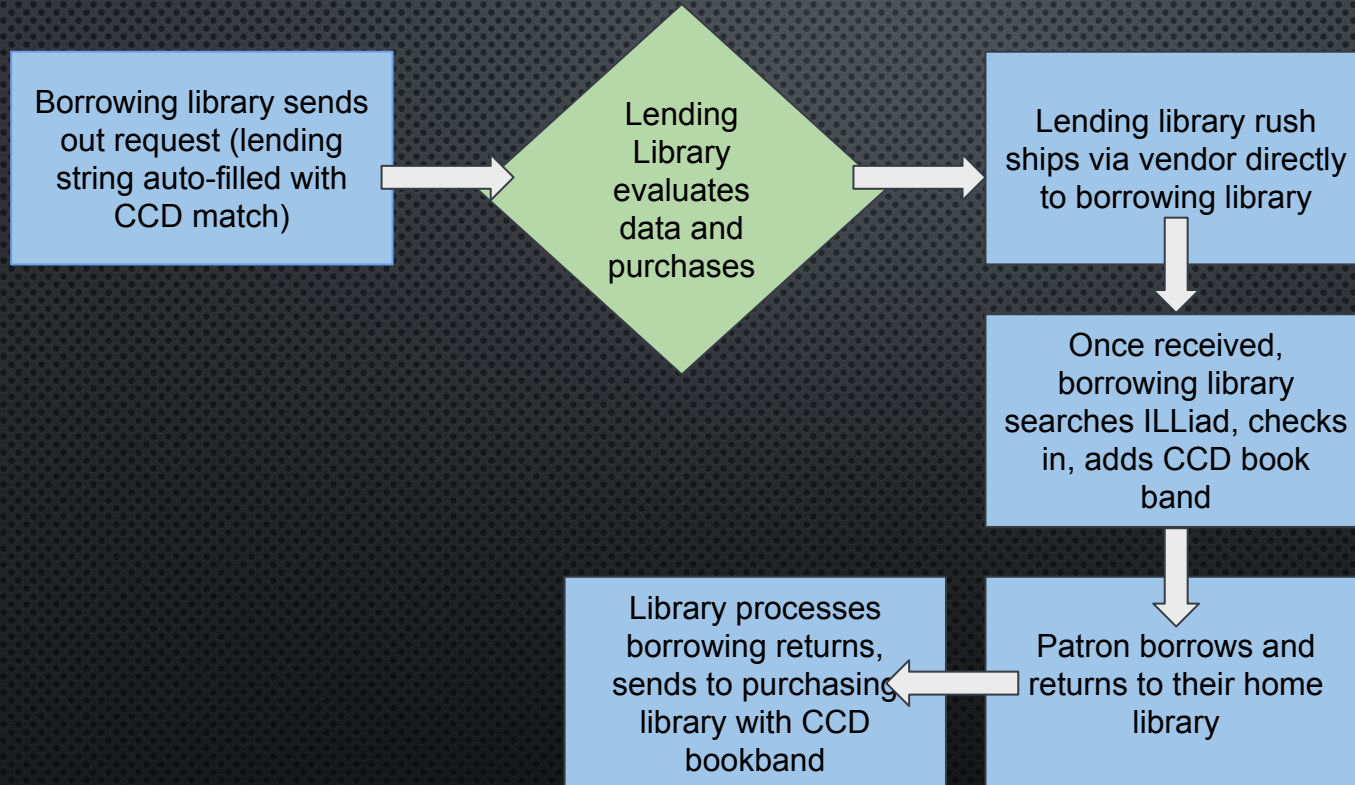
-Susan Perry, Serials/ Resource Sharing Associate Librarian, SUNY Brockport

The Second Grant

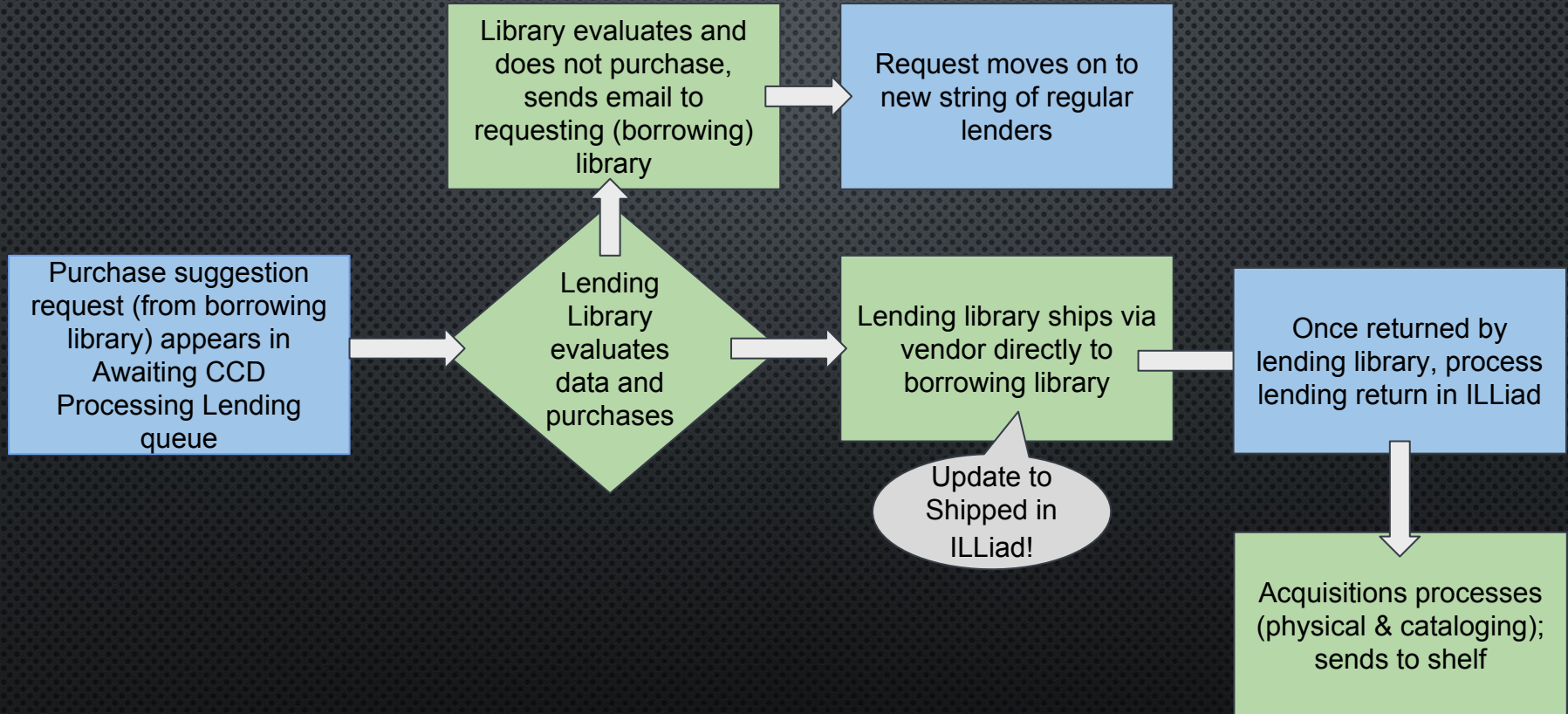
Goals for this current grant year include:

1. Moving the project outside the region ✓
2. Moving the project outside the IDS Project ✓
3. Beginning real-time Coordinated Collection Development
(buying at the point of ILLiad request)

ILLiad Workflow at Receiving/Borrowing Library:



ILLiad Workflow at Purchasing/Lending Library:



More CCD options:

- Interactive webpages with email alerts to potential CCD-matching lenders
 - Expiring within # hours
- Profiles for automatic purchase
 - Buy-in and human touch required

Real time shipping

- Tested with two vendors and two libraries
- Success (2 day shipping) in both cases

Where are we now?

- Received 2 grants (Sept. 2015, Sept. 2016)
 - Secured 2 partners for pilot, currently 5 partners
 - CCD API for communication is complete
 - Data is disseminating, purchases are being made
 - Tested real-time shipping between libraries
-
- Next up: testing real-time notifications and ILLiad workflows

Future Goals

1. Continue developing the sending of purchase requests to other libraries with an efficient shared CCD workflow
2. Make the system interoperable with other systems, outside of ILLiad
3. Future, future goal: methods of assessment

Thank you! Questions?

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