Growing Stronger Regional Collections with Resource Sharing Data

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[http://fisherpub.sjfc.edu/library_pub/49](http://fisherpub.sjfc.edu/library_pub/49)

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Growing Stronger Regional Collections with Resource Sharing Data

Abstract
How can libraries increase interlibrary loan effectiveness while harnessing existing purchase funds? This session offers an answer: We have partnered with the IDS Project and regional libraries to create coordinated, diverse collections based on ILL data (e.g. frequency a title was requested, regional holdings, collection building profiles). Participants are notified of potential purchases and corresponding data when items meet collection profiles. Currently, we're working to establish ILL workflows for real-time coordinated collection development.

Keywords
fsc2017

Disciplines
Library and Information Science

Comments

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Growing Stronger Regional Collections with Resource Sharing Data

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This project is supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program Funds which are administered by the Rochester Regional Library Council.
Culture of collaboration

• At Lavery, library departments with different responsibilities frequently join together
Culture of cooperation

• Within the US: The IDS Project
• Within NYS: NYS CCDA Program
Culture of strong collections

• Areas unique to St. John Fisher College
• Consideration for eliminating duplication
Robust Collections, Robust ILL

• Strong campus reputation
  • Campus Expectation
  • ILL: Because of staff and IDS Project partners
RRLC Technology Grant Opportunity

“Wouldn’t it be great if we could notify a library that a book that one of our students requested wouldn’t fit our collection, but it would be a good purchase for their collection?”

This tool does that.
If only we had the data available:

0 IDS Libraries owned

Requested 4 times within NYS

Matches Conspectus: MT

Took 8 days to borrow out of state...

...when a library down the road specializes in music.
The first grant allowed us to...

- Create a CCD (Coordinated Collection Development) API to allow communication between libraries through ILLiad/IDS data
  - Make it easier for libraries in the region to share information
  - Be flexible enough to meet pilot partners’ needs

- Make decisions about purchasing titles related to our curricular focui
- Items purchased will make collections in our region more user-focused
  - Those user-focused collections are shared among all our patrons
Communication, In a nutshell:

1) Email notifications of all partner requests: weekly, daily, or both
2) Website where you can evaluate your own borrowing requests for purchase
Set Up

• Partner libraries toggle “on” areas of interest:
Web reports: your institution’s data

### CCD Borrowing Report

<table>
<thead>
<tr>
<th>Site</th>
<th>TN</th>
<th>Title</th>
<th>ISBN</th>
<th>OCLC</th>
<th>Reqs Site</th>
<th>Reqs IDS</th>
<th>Owned Site</th>
<th>Owned IDS</th>
<th>Consol Site</th>
<th>Consol IDS</th>
<th>Rec Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>VJ</td>
<td>178930</td>
<td>Wonder Woman Unbound: the Curio...</td>
<td>9781613749008</td>
<td>859187727</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>29</td>
<td>PN</td>
<td></td>
<td>4</td>
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<tr>
<td>VJ</td>
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<td>Economics and the law: from Pos...</td>
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<td>35694545</td>
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<td>0</td>
<td>1</td>
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<td>K</td>
<td>K</td>
<td>5</td>
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<tr>
<td>VJ</td>
<td>178988</td>
<td>Cultural Readings of Imperialism...</td>
<td>9780312176419</td>
<td>36842411</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>18</td>
<td>PN</td>
<td></td>
<td>4</td>
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</tbody>
</table>
### Email notifications:

**Title requested**

<table>
<thead>
<tr>
<th>Site</th>
<th>TN</th>
<th>Title</th>
<th>ISBN</th>
<th>OCLC</th>
<th>Reqs Site</th>
<th>Reqs IDS</th>
<th>Consip Site</th>
<th>Consip IDS</th>
<th>Owned Site</th>
<th>Owned IDS</th>
<th>Rec Level</th>
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</thead>
<tbody>
<tr>
<td>475073</td>
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<td>Breaking night: a memoir of for...</td>
<td>149100885</td>
<td>1</td>
<td>2</td>
<td></td>
<td>HV</td>
<td>HV</td>
<td>0</td>
<td>18</td>
<td>6</td>
</tr>
<tr>
<td>475010</td>
<td>475010</td>
<td>The Mozart compendium: A guide t...</td>
<td>0500014817</td>
<td>1</td>
<td>10</td>
<td>0</td>
<td>ML</td>
<td>ML</td>
<td>0</td>
<td>43</td>
<td>4</td>
</tr>
<tr>
<td>475009</td>
<td>475009</td>
<td>The bleeding of Mozart : a medic...</td>
<td>1456850776</td>
<td>1</td>
<td>10</td>
<td>0</td>
<td>ML</td>
<td>ML</td>
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<tr>
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<td>Maxed Out: American Moms on the ...</td>
<td>9781580055239</td>
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<td>10</td>
<td>0</td>
<td>HQ</td>
<td>HQ</td>
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<td>PC</td>
<td>PC,TK</td>
<td>0</td>
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<td>4</td>
</tr>
</tbody>
</table>

**# times requested at patron’s library**

**# times requested within IDS Project**

**# copies owned at patron’s library**

**# copies owned within IDS Project libraries**

**Site from which requests originate**

**Patron’s library TN**

**Call no. area that title matches for patron’s library**

**Recommendation level based upon data**
CCD “Search”

• Have a request outside of ILLiad for a title you might buy? Search by ISBN or OCLC # to call up CCD data to assist with decision-making:
Benefits

• Sustainable practices:
  • Less duplication, more unique titles
    • Faster ILL for all of our patrons
  • Helps make best use of funds

• Easy collaboration across silos
  • Within your library and with other libraries
“I did an initial round of ordering, once we received our first report, in April. I looked at titles with NO IDS holdings, even if they fell outside our collection development area. If the price was reasonable, I ordered it...I would estimate ordering 10-15 titles per month.”

-Susan Perry, Serials/ Resource Sharing Associate Librarian, SUNY Brockport
The Second Grant

Goals for this current grant year include:

1. Moving the project outside the region ✓
2. Moving the project outside the IDS Project ✓
3. Beginning real-time Coordinated Collection Development (buying at the point of ILLiad request)
ILLiad Workflow at Receiving/Borrowing Library:

Borrowing library sends out request (lending string auto-filled with CCD match)

Lending Library evaluates data and purchases

Lending library rush ships via vendor directly to borrowing library

Once received, borrowing library searches ILLiad, checks in, adds CCD book band

Library processes borrowing returns, sends to purchasing library with CCD book band

Patron borrows and returns to their home library
ILLiad Workflow at Purchasing/Lending Library:

1. Purchase suggestion request (from borrowing library) appears in Awaiting CCD Processing Lending queue.
2. Lending Library evaluates data and purchases.
3. Lending library ships via vendor directly to borrowing library.
4. Once returned by lending library, process lending return in ILLiad.
5. Library evaluates and does not purchase, sends email to requesting (borrowing) library.
6. Request moves on to new string of regular lenders.
7. Acquisitions processes (physical & cataloging); sends to shelf.

Update to Shipped in ILLiad!
More CCD options:

- Interactive webpages with email alerts to potential CCD-matching lenders
  - Expiring within # hours
- Profiles for automatic purchase
  - Buy-in and human touch required
Real time shipping

• Tested with two vendors and two libraries
• Success (2 day shipping) in both cases
Where are we now?

- Received 2 grants (Sept. 2015, Sept. 2016)
- Secured 2 partners for pilot, currently 5 partners
- CCD API for communication is complete
- Data is disseminating, purchases are being made
- Tested real-time shipping between libraries

- Next up: testing real-time notifications and ILLiad workflows
Future Goals

1. Continue developing the sending of purchase requests to other libraries with an efficient shared CCD workflow.

2. Make the system interoperable with other systems, outside of ILLiad.

Thank you! Questions?

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