Using Interlibrary Loan to Strengthen Regional Library Collections

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Publication Information
Ross, Kate; Blackburn, Kourtney; and Mulligan, Michael, "Using Interlibrary Loan to Strengthen Regional Library Collections" (2016). Lavery Library Faculty/Staff Publications. Paper 43.
http://fisherpub.sjfc.edu/library_pub/43

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Using Interlibrary Loan to Strengthen Regional Library Collections

Abstract
Academic libraries in New York State have benefited from Coordinated Collection Development Aid (CCDA), meant to support resource sharing, since 1981. In recent years, dwindling academic library budgets have increased the need to utilize funds effectively and reduce unnecessary duplication across physical library collections. Patrons already benefit from the connection between resource sharing and collection development, where ILL is important and shared collections are valued. A need existed to connect the dots between library collection development and resource sharing cooperatives, where the strength of resource sharing groups is the strength of the combined, diversified collections of its members. The presentation will describe phases of a pilot project to develop and use technology to assist in true coordinated collection development through the use of ILLiad. The presentation will describe the need for true coordinated collection development, illustrate the proposed solution of a tool using ILLiad, outline the implementation of the project, and discuss the hopes for the future. Lastly, we will invite further participants (beginning with IDS Project libraries) to come along. The first phase of the project was to create a tool within ILLiad to develop collections reactively, by matching patron loan requests with a corresponding library’s collection goals, as measured against the IDS Conspectus. This tool connects different systems together through a hosted web interface, which provides the data required for multiple library departments to use in order to begin to achieve coordinated collection development. This data includes titles matching the following criteria: the number of times an item has been requested by IDS libraries, if less than 3 IDS libraries have the request, and it matches the IDS Conspectus for the lending library. In addition to the web interface, library staff are notified weekly via email of titles that meet this criteria, therefore making it easier to strengthen their own library collection as well as the regional collection. The current and second phase of the pilot is testing the tool with SUNY Brockport and Nazareth College as partner libraries. Overall, the success of the project will be measured by the number of project participants as well as by the number of reports with purchase recommendations. We will describe what we have learned during the first phase of the project with the hope that it will encourage other participants to join as we embark on the next phase of this project! To date, this project has been partially supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program funds which are administered by the Rochester Regional Library Council.

Keywords
fsc2016

Disciplines
Library and Information Science

Comments

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Mike Mulligan, SUNY Upstate

This project is supported by Regional Bibliographic Databases and Interlibrary Resources Sharing Program Funds which are administered by the Rochester Regional Library Council.
Culture of collaboration

At Lavery, library departments with different responsibilities frequently join together.
Culture of cooperation

Within the US: The IDS Project
Within NYS: NYS CCDA Program
Lavery collection strengths

Areas unique to St. John Fisher College
Robust Collections, Robust ILL

Strong campus reputation
Campus Expectation
ILL: Because of staff and IDS Project partners
Wouldn’t it be great if we could notify a library that a book that one of our student’s requested wouldn’t fit our collection, but it would be a good purchase for their collection? This tool does that.
The grant allowed us to...

Create a CCD (Coordinated Collection Development) API to allow communication between libraries through ILLiad/IDS data
   Make it easier for libraries in the region to share information
   Be flexible enough to meet pilot partners’ needs

Make decisions about purchasing titles related to our curricular focui
Items purchased will make collections in our region more user-focused
   Those user-focused collections are shared among all our patrons
In a nutshell:

Email notifications of all partner requests: weekly, daily, or both
Website where you can evaluate your own borrowing requests for purchase
Configure conspectus

Under Configuration, click on “Conspectus” and toggle “on” areas your library collects so they are green:
Log into my.isdproject.org to see your institution’s request data under “Reports”:
<table>
<thead>
<tr>
<th>Site</th>
<th>TN</th>
<th>Title</th>
<th>ISBN</th>
<th>OCLC</th>
<th>Req Site</th>
<th>Reqs IDS</th>
<th>Consip Site</th>
<th>Consip IDS</th>
<th>Owned Site</th>
<th>Owned IDS</th>
<th>Rec Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>475073</td>
<td></td>
<td>breaking night : a memoir of for...</td>
<td>0500014817</td>
<td>24719803</td>
<td>HV</td>
<td></td>
<td></td>
<td></td>
<td>0</td>
<td>18</td>
<td>6</td>
</tr>
<tr>
<td>475010</td>
<td></td>
<td>The Mozart compendium: A guide t...</td>
<td>1456850776</td>
<td>733723662</td>
<td>ML</td>
<td></td>
<td></td>
<td></td>
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<td>43</td>
<td>4</td>
</tr>
<tr>
<td>475009</td>
<td></td>
<td>The bleeding of Mozart : a medic...</td>
<td>978150055239</td>
<td>827974314</td>
<td>HQ</td>
<td></td>
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<td>0</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td>474932</td>
<td></td>
<td>Maxed Out: American Moms on the ...</td>
<td>0071462988</td>
<td>64230137</td>
<td>PC</td>
<td></td>
<td></td>
<td></td>
<td>0</td>
<td>18</td>
<td>4</td>
</tr>
</tbody>
</table>

Email notifications:

- Title requested
- # times requested at patron’s library
- # times requested within IDS Project
- # copies owned at patron’s library
- # copies owned within IDS Project libraries

Site from which requests originate

Patron’s library TN

Call no. area that title matches for patron’s library

Recommendation level based upon data shown in row
In development: CCD “Search”

Have a request outside of ILLiad for a title you might buy? Search by ISBN or OCLC # to call up CCD data to assist with decision-making:
How does it benefit you?

Sustainable practices:
- Less duplication, more unique titles
- Helps make best use of funds
- Easy collaboration across silos
- Within your library and with other libraries
Where are we now?

Received grant September 2015
Secured 2 partner libraries for pilot
Nazareth College (Private)
Brockport (SUNY)

CCD API for communication is complete
Thanks Shannon & Mike M.!
Data is disseminating and purchases are being made
How this is built on IDS Logic.

- Logic pulls ILL data for all IDS members.
- Logic finds alternate editions for tns via API that generates all related editions, and then compares all related OCLC#s/ISBNs to tns in Logic data.
- Logic queries Worldcat Search to check # of holdings within IDS.
- Logic builds a report of CCD Criteria.
Feedback from participants

“I did an initial round of ordering, once we received our first report, in April. I looked at titles with NO IDS holdings, even if they fell outside our collection development area. If the price was reasonable, I ordered it…I would estimate ordering 10-15 titles per month.”

-Susan Perry, Serials/ Resource Sharing Associate Librarian, SUNY Brockport

“Our collections person…hasn’t had a ton of time to evaluate the data coming in since we set it up, but reported she has ordered seven (7) titles from the list…She’s hoping to dive into it more deeply this summer and fall.”

-Chris Sisak, Director, ILL/Serial Services, Nazareth College
Future developments

2016-2017 Technology Grant: Strengthening Collections Collectively to Share Statewide...AKA Developing Regional Shared Collections, Collectively: Using the CCD API to Generate Purchase Recommendations of unique, highly-requested books and videos

Goals include:
1. Moving outside the region
2. Moving outside the IDS Project
3. Beginning real-time Coordinated Collection Development
   (buying at the point of ILLiad request)
OH SNAP!
Interested? What we need from you:

1. Name
2. Email
3. Institution Name
4. OCLC Symbol
5. Interest in real-time CCD (y/n)
6. Emails of those who would like notifications
7. Preference of email frequency (weekly/daily/both)

Google Form: goo.gl/sZqTnB
Thank you! Questions?